#### SERVICE

Our purpose is to provide your pet with outstanding care and to provide you service full of empathy and warmth. We are a family orientated practice and it is



important to us that you feel like part of our family when you come to visit us.

Our people are our

greatest asset and we are very proud of them. We all have a passion for our work and a genuine love for animals. We will handle your pet with the utmost respect and kindness. Happier patients and happier carers!

You honour us greatly when you place the well-being of your pet in our hands. We feel very privileged to serve you and your pets in this way and would love to share this passion with you again.





Use this QR code to check out this fun Youtube clip!

Join the Family : Enjoy the Freedom

#### YOUR BENEFITS AT BUSSELTON VET HOSPITAL

### 24hr Emergency Service

- Cats' own consulting room
- Sniff Garden for nervous pooches
- Local surgery and treatments options
- Smelly-breath free-zone!
- Love and Cuddles for all our patients.
- Puppy Preschool
- Insurance forms completed daily, free of charge
- On-line booking link





60 Bussell Hwy. PO Box 124. Busselton WA 6280 Phone: 9752 1433 Email: reception@bsnvet.net.au <u>OPENING HOURS</u> MONDAY - FRIDAY 8am-6pm SATURDAY 8am - 1pm

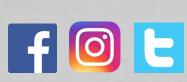


THE CONFIDENCE CLINIC

## WELCOME TO YOUR PRACTICE



# Because we care!



www.bsnvet.net.au



#### WELCOME



Thank you for bringing your pet into our practice. We look forward to seeing you both and hope that we can regularly see you for the ongoing health of your

pet. Routine visits, every 6 months are important for your pet to ensure they receive the highest standards of care.

#### ASAV HOSPITAL OF EXCELLENCE

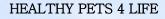
As an Australian Small Animal Veterinarian (ASAV) Accredited Hospital

you have the peace of mind of knowing you and your pet are receiving the Accredited Veterinary Hospital Scheme

highest possible veterinary care. ASAV Hospital accreditation is the highest standard of Small Animal Veterinary Practice in Australia. We were the 4th accredited hospital in WA and the first outside of Perth. We love to share this experience with you.

Have you had a tour of our hospital? We have often been told it is one of the nicest

practices in Australia. If you would like to have a tour around the hospital, please ask one of our friendly staff. We hope you will also be pleasantly surprised. There is much more than meets the eye!





This exclusive program is a yearly membership which covers twice yearly examinations, relevant blood and urine testing, vaccinations and more. Our pets age 7 years to one human year. Imagine if you didn't go to the doctors for 7 years. Regular testing enables us to potentially diagnose medical conditions before your pet starts to show symptoms, resulting in more effective prevention and treatment of problems big and small.

All of our pets should be Healthy Pets 4 Life.

#### VETS WITH INTERESTS

The many years of combined experience and the range of special interests of our veterinarians combine to provide comprehensive knowledge and care for your pet. We also know that continually improving our skills helps our patients. This is why we all invest in regular training sessions, webinars and world class conferences.

#### FEELING SMELLY?

You and your pet feeling comfortable when you visit is a huge focus for us. We take the time to make sure this happens.



Walking through the Sniff Garden before you even come into the building is a great way to help a nervous pooch relax. Can you find all the different smells and see all the many characters?!



#### CATS ARE NOT SMALL DOGS!

Our hospital is purpose built which means we have the facilities to offer our cat patients a purrfect paradise of a consulting room, completely free of dogs!

Our doggy patients have their own consulting rooms, with snuffle mats and treats.

In the hospital area we have separate wards for dogs and cats to help keep everyone calm.

#### IT'S ALL RIGHT HERE!!

Do you like driving to Perth for medical treatments? Well, our pets don't either! You have access to many modern treatments and surgeries right here in Busselton.

No-one likes getting a diagnosis of cancer but you and your pet's stress can be greatly reduced here. As a registered Regional Chemotherapy Clinic working with Perth Veterinary Oncology you can get local treatment, and that makes everyone feel happier.

Young and old pets can be checked for debilitating hip disease at the only PennHIP registered practice south of Perth!



Your Pets' teeth will never

be in better health once they have been checked and treated here; not only will they be clean but you will enjoy those doggy kisses and kitten cuddles again!